

2019 Quarter 2 Action Plan Progress Summary

ACCESS TO HEALTH & WELLNESS						
GOAL 1: Increase the percentage of residents who have and regularly access a usual source of care						
STRATEGY 32: Encourage and integrate the use of Community Health Workers (CHWs), health navigators and health educators in public and private settings to: <ul style="list-style-type: none"> a) Inform and empower residents in their own communities to access care b) Connect residents to medical homes and sign them up for health insurance c) Explore model programs for the use of CHWs and/or student nurses in schools d) Navigate health systems and know who to talk to 						
OBJECTIVE 1: By October 31, 2017, the Access to Health and Wellness (AHW) Workgroup will identify and interview five (5) hospitals and/or clinics in San Bernardino County who are integrating Community Health Workers (CHWs) into their organizations to improve access to care and assignment to medical homes.						
Activity	Target Date	Resources Required	Lead Organization	Progress	Achievement Result	Notes
1. Develop questionnaire to assess the organizations, CHW roles, expected outcomes, education & training requirements, funding/reimbursement and Return on Investment (ROI)	December 2017	CVS/DPH Staff AHW Workgroup	Public Health AHW Workgroup WDB/SlingShot IHPC	Activity was not fully developed (For internal use only)	Questionnaire	
2. Identify five hospitals and/or clinics that have integrated CHW's	October 2017	AHW Workgroup	HASC CHAISR AHW Workgroup	Activity was not fully developed (For internal use only)	List of hospitals and clinics	
3. Conduct "key informant interviews" of organizations and CHWs	December 2017	AHW Workgroup	Public Health AHW Workgroup WDB/SlingShot	In Progress – needs additional attention	Key informant interview completed.	
4. Identify the roles CHWs are performing in the hospitals and clinics	December 2017	AHW Workgroup	HASC CHAISR AHW Workgroup WDB/SlingShot Reach Out	Completed	List of CHW roles in hospitals. Document created with 3 different levels of CHW work.	
5. Identify expected outcomes for CHWs (e.g., increased patient knowledge, access to care, healthy behaviors, improved mental health, etc.)	December 2017	AHW Workgroup	HASC CHAISR AHW Workgroup WDB/SlingShot Reach Out	Completed	List of CHW outcomes when working with hospitals and pts. In the CHW doc, there is a return on investment section.	

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6. Identify education and training requirements for CHWs in health care setting	December 2017	AHW Workgroup	LLU-Gateway College AHW Workgroup WDB/SlingShot Reach Out/IHPC	Completed	List of education and training requirements	
7. Identify how CHWs are funded/reimbursed	September 2018	AHW Workgroup	AHW Workgroup Reach Out/IHPC	Completed	Funding of CHWs can now be accessed through 1115 waiver projects, CMS health care innovation model projects, private and public grants, and foundations. Local Governmental Agencies (LGAs) can participate in County-Based Medi-Cal Administrative Activities (CMAA) program to receive federal reimbursement for administrative activities that directly support Medi-Cal outreach and healthcare access coordination.	
8. Review literature and identify at least 2 studies/reports that discuss Return on Investment for CHWs working in health care settings	December 2017	AHW Workgroup	LLU-Gateway College AHW Workgroup Reach Out/IHPC	Completed	Literature review See CHW Docs	
OBJECTIVE 2: By October 31, 2017, the Access to Health and Wellness Workgroup will identify and interview five (5) organizations (community-based, faith-based, schools, behavioral health, etc.) in San Bernardino County who are integrating Community Health Workers (CHWs) into their organizations to improve access to care and assignment to medical homes.						
Activity	Target Date	Resources Required	Lead Organization	Progress	Achievement Result	Notes
1. Develop a questionnaire to assess organizations, CHW roles, expected outcomes, education & training requirements, funding/reimbursement and Return on Investment (ROI)	December 2017	CVS/DPH Staff AHW Workgroup	CVS/DPH Staff AHW Workgroup	Activity was not fully developed (For internal use only)	Questionnaire	

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2. Identify five community organizations that have integrated CHW's	October 2017	AHW Workgroup	AHW Workgroup	Activity was not fully developed (For internal use only)	List of organizations	
3. Conduct "key informant interviews" of organizations and CHWs	October 2017	AHW Workgroup	CVS Staff AHW Workgroup	Activity was not fully developed (For internal use only)	Summary of interview results	
4. Identify the roles CHWs are performing in the community	October 2017	AHW Workgroup	CVS Staff AHW Workgroup	Activity was not fully developed (For internal use only)	List of roles in community	
5. Identify the expected outcomes for CHWs (e.g., increased patient knowledge, access to care, healthy behaviors, improved mental health, etc.)	October 2017	AHW Workgroup	CVS Staff AHW Workgroup	Activity was not fully developed (For internal use only)	List of CHW outcomes when working in community settings	
6. Identify the education and training requirements for CHWs	October 2017	AHW Workgroup	LLU/Gateway College AHW Workgroup	Activity was not fully developed (For internal use only)	List of education and training requirements	
7. Identify how CHWs are funded/reimbursed	October 2017	AHW Workgroup	AHW Workgroup	Activity was not fully developed (For internal use only)		
8. Review literature and identify at least 2 studies/reports that discuss the Return on Investment for CHWs working in community settings	September 2017	AHW Workgroup	AHW Workgroup	Activity was not fully developed (For internal use only)	Literature review	
OBJECTIVE 3: By January 31, 2018, the Access to Health and Wellness Workgroup will develop a report with recommendations on the organizations, roles, expected outcomes, education/training requirements and Return on Investment (ROI) of CHWs in San Bernardino county and distribute the report to the CVS Steering Committee and partners to encourage the use and integration of CHWs in the health care and community settings.						
1. Develop report summarizing the information collected from the hospitals, clinics and community-based organizations	December 2017	CVS DPH Staff AHW Workgroup	CVS, Public Health AHW Workgroup Reach Out/IHPC	Completed	Summary Report	
2. Develop recommendations for encouraging the integration of CHWs to improve access to care and other outcomes.	December 2017	CVS DPH Staff AHW Workgroup	CVS, Public Health AHW Workgroup Reach Out/IHPC	Completed	Recommendations made in the SlingShot report	
3. Present report with recommendations to the CVS Steering Committee	January 2018	AHW Workgroup	CVS Public Health AHW Workgroup	Not Started- Presentation		
4. Publish report on the CVS website	January 2018	CVS	CVS Public Health	Not Started- Report on CVS Website		

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Goal 6: Increase the number of residents engaged in active living activities						
STRATEGY 11: Promote health in all policies as it relates to the built environment, including:						
<ul style="list-style-type: none"> a) Promote health elements in city general plans b) Promote environmental justice elements c) Promote Active Transportation Plans (ATPs) d) Promote the Safe Routes to Schools program to ensure students have a safe environment to and from school e) Promote the adoption of Complete Streets Policies in additional cities f) Increase the use and access to farmer's markets g) Promote policies that address zoning for equitable food access and limits on tobacco and alcohol facilities h) Identify model programs that promote designation and awareness of healthy menus in retail food facilities 						
OBJECTIVE 1: By April 1, 2017, the Access to Health and Wellness (AHW) Workgroup will identify community resources that promote health in all policies as it relates to the built environment.						
Activity	Target Date	Resources Required	Lead Organization	Progress	Achievement Result	Notes
1. Identify community resources that promote health in all policies in the built environment	April 2017	AHW Workgroup	Reach Out Public Health SBCTA	Completed	List of Community Resources	
OBJECTIVE 2: By May 15, 2017, the AHW Workgroup will develop toolkit(s) to provide guidance to cities on promising practices and approaches for developing health policies as they relate to the built environment.						
1. Develop toolkit with associated links and brief narrative	May 2017	CVS Staff	Public Health CVS	Completed	City Built Environment Toolkit	
OBJECTIVE 3: By May 15, 2017, the AHW Workgroup will identify three (3) venues to distribute the Health in All Policies toolkit(s).						
1. Identify three venues for toolkit distribution	May 2017	CVS Staff Healthy Communities (HC) Staff	Reach Out Public Health	Completed	Record of Distribution	
2. Post the toolkit on the CVS and DPH Healthy Communities Website	June 2017	CVS Staff	Public Health CVS	Completed	Toolkit posted on website	
OBJECTIVE 4: By December 31, 2017, the AHW Workgroup and Department of Public Health Healthy Communities Program will promote the Vision2BActive campaign and website via at least 20 local events throughout the County to encourage residents to be active.						
1. Attend physical fitness focused events to promote the Vision2BActive campaign and website	December 2017	HC Staff	Public Health	Completed	Event log	
2. Distribute the Vision2BActive infographic to raise awareness of the campaign	December 2017	HC Staff	Public Health	Completed	Event log	
OBJECTIVE 5: By July 2017, the Department of Public Health Healthy Communities Program will share, review and discuss the Healthy Communities evaluation report and strategic plan with healthy community partners at the Quarterly Healthy Communities Program meeting.						
1. Complete, dissemination and discuss the Healthy Communities evaluation and strategic plan	July 2017	Public Health HC Staff	Public Health Healthy Communities	Completed	Record of distribution and meeting agenda	